



Innovative Solutions, Flawless Execution

NASA SEWP VI Ordering Guide

Contract 80TECH26D0781 · Category C, IT Mission-Based Services · Government-Wide Acquisition Contract (GWAC)

This guide explains how Federal agencies and their authorized contractors can obtain quotes, place orders, and get support for INNOVIM services under the NASA Solutions for Enterprise-Wide Procurement (SEWP) VI contract. It is published in accordance with Sections A.5.1 and A.6 of the SEWP VI Statement of Work and the SEWP Contract Holder User Manual.

1. Contract at a glance

INNOVIM SEWP VI contract information

Contract holder	INNOVIM, LLC
Contract number	80TECH26D0781
Category	Category C: IT Mission-Based Services (ITC/AV program-level services)
Contract type	Multiple-award Government-Wide Acquisition Contract (GWAC), administered by the NASA SEWP Program Management Office at Goddard Space Flight Center
Ordering period	1 November 2026 through 31 October 2036
Authorized users	NASA, all Federal agencies including the Department of Defense, and authorized Federal support service contractors
SEWP fee	0.34% Agency Administrative Handling Fee, included in quoted prices and not listed separately
Business size	Small business; SBA-certified Women-Owned Small Business (WOSB)
UEI / CAGE	PFKNCNAF6MD3 / 3TTR0

Fair Opportunity. SEWP VI is a multiple-award contract. Each order is subject to the Fair Opportunity requirements of FAR 16.505(b), under which every SEWP contract holder in the relevant category is given a fair opportunity to be considered for each order, unless an exception at FAR 16.505(b)(2) applies. The SEWP Quote Request Tool is the recommended way to conduct and document Fair Opportunity.

2. About INNOVIM

INNOVIM, LLC is an SBA-certified Women-Owned Small Business headquartered in Silver Spring, Maryland. Founded in 2003, INNOVIM provides mission-critical information technology, data science, and scientific services to NASA, NOAA, and the Department of Defense, with more than 175 professionals supporting programs across the country.

Category C services INNOVIM provides

- Mission-critical IT and cloud operations, including 24/7/365 sustainment
- Software and systems engineering, DevSecOps, and CI/CD
- Data processing, data management, and petabyte-scale archive migration
- Data science, AI/ML, and analytics
- Cybersecurity, Risk Management Framework (RMF), ATO support, and continuous monitoring
- Hosting, network operations, and computer facilities management
- IT program management and consulting
- Digital government and web services

3. How to obtain a quote

1. **Submit a request through the SEWP Quote Request Tool (QRT)** at www.sewp.nasa.gov. Select Category C and include INNOVIM, LLC. Requests may be issued as a Request for Quote (RFQ), Request for Information (RFI), or Market Research Request (MRR).
2. **INNOVIM responds through the SEWP Contract Holder Only Page.** Every quote for a request issued in the QRT is returned through the SEWP tools, with a CLIN verification file. Each quote states its period of validity.
3. **Questions during an open request** should be submitted through the QRT Question and Answer feature, so that all contract holders see the same information.
4. **To discuss a requirement before issuing a request**, or for a quote outside the QRT where SEWP rules permit it, contact INNOVIM directly:

PROGRAM MANAGER · QUOTES AND SALES

Marianna Murphy

781-640-5526

mmurphy@innovim.com

DEPUTY PROGRAM MANAGER · TECHNICAL AND ORDER SUPPORT

Shahin Samadi

202-302-1382

ssamadi@innovim.com

4. How to place an order

1. Send the signed order or modification to the SEWP Program Office by email at sewporders@sewp.nasa.gov or by fax at (301) 286-0317. If an order is sent to INNOVIM first, we forward it to the SEWP Program Office with the customer copied.
2. The SEWP Program Office verifies the order against INNOVIM's CLIN verification file and assigns a SEWP Control Number (SCN).
3. INNOVIM acknowledges receipt within one business day of SCN assignment. **Work begins only after the SCN is assigned.**

4. Your INNOVIM point of contact schedules a kickoff to confirm scope, period of performance, deliverables, and points of contact.

Information each order must include

- Date of order and signature of the authorized Government ordering official
- Name and phone number of the ordering official
- Issuing agency, and ordering agency if different
- Agency order number
- Contractor name (INNOVIM, LLC) and SEWP contract number 80TECH26D0781
- Appropriation and accounting data
- Billing, invoice, and delivery addresses
- SEWP CLINs, descriptions, and total order amount
- Statement of work and any agreed terms
- Period of performance for services

Payment

INNOVIM accepts payment by electronic funds transfer and by Government Purchase Card or other agency-approved card, regardless of order size. Any card surcharge is stated on the quote; none is added after a quote is submitted.

5. Support after award

Each order is assigned an INNOVIM task lead who is the day-to-day contact for delivery, status, and reporting. Service levels, technical support, and any software support or warranty terms that apply to an order are stated in the quote and order, and are managed by the task lead with oversight from the INNOVIM SEWP Program Manager. Where an order includes third-party software or equipment incidental to a service, the manufacturer's standard warranty and support terms pass through to the Government. INNOVIM reports order status changes to the SEWP Program Office within two business days.

6. Resolving an order issue

If anything about an order is not going as expected, including scope, schedule, invoicing, or staffing, please escalate in this order:

Escalation path for INNOVIM SEWP VI orders

Step	Contact	How to reach
1	INNOVIM task lead named in your order kickoff	As provided at kickoff
2	Shahin Samadi, SEWP VI Deputy Program Manager	202-302-1382 · ssamadi@innovim.com
3	Marianna Murphy, SEWP VI Program Manager	781-640-5526 · mmurphy@innovim.com
4	NASA SEWP Program Office	(301) 286-1478 · help@sewp.nasa.gov

INNOVIM corporate office: 8403 Colesville Road, Suite 1100, Silver Spring, MD 20910 · 240-800-7786 · info@innovim.com

7. Contacting the NASA SEWP Program Office

NASA SEWP Program Office contacts

SEWP website	www.sewp.nasa.gov
Customer helpline	(301) 286-1478 · help@sewp.nasa.gov
Order submission	sewporders@sewp.nasa.gov · fax (301) 286-0317
Customer Support Center	support.sewp.nasa.gov
Address	SEWP Program Office, 7601 Ora Glen Drive, Greenbelt, MD 20770
Hours	Monday to Friday, 7:30 AM to 6:00 PM ET

INNOVIM, LLC · NASA SEWP VI Ordering Guide · October 2026. This guide is updated within 10 business days of any contract modification. The current version is available at www.innovim.com/sewp-vi/.